

# WASHING MACHINE SERVICE MANUAL

# **CAUTION**

READ THIS MANUAL CAREFULLY TO DIAGNOSE TROUBLES CORRECTLY BEFORE OFFERING SERVICE.

MODEL: WD(M)-1244(0~9)FD(S,M)

WD(M)-1444(0~9)FD(S,M) WD(M)-1644(0~9)FD(S,M)

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# 1. SPECIFICATION

ITE	EM	WD(M)-1644(0~9)F WD(M)-1444(0~9)F							
POWER S	UPPLY	220V-240V~, 50Hz							
PRODUCT	WEIGHT	64kg							
	WASHING	140W							
ELECTRICITY	SPIN	440W							
CONSUMPTION	DRAIN MOTOR		40W						
OONSOWII HON	STEAM HEATER		1100W						
	WASH HEATER		2000W						
	WASH		50rpm						
REVOLUTION	SPIN	WD(M)-1644(0~9)FD(S,M)	No Spin/400/600/800/1000/1200/1600						
SPEED		WD(M)-1444(0~9)FD(S,M)	No Spin/400/600/800/1000/1200/1400						
		WD(M)-1244(0~9)FD(S,M)	No Spin/400/600/800/1000/1100/1200						
OPERATION W	ATER PRESSURE	0.3-10kgf/cm² (30-1000kPa)							
CONTRO	L TYPE	Electronic							
WASH CA	APACITY	8kg							
DIMEN	SION	600mm(W)x640mm(D)x850mm(H)							
WASH PRO	OGRAM	Cotton, Synthetic, Delicate, Hand Wash/Wool, Duvet, Quick30, Rinse+Spin, Refresh, Baby Care							
RINS	SE	Normal, Rinse+, Rinse+Hold							
DOOR SWIT	CH TYPE	Bi-Metal type							
WATER I	LEVEL	10 steps (by sensor)							
RESERV	ATION	From 3 hours to 19 hours							
SENSING OF THE LA	AUNDRY AMOUNT	Adapted							
FUZZY L	LOGIC		Adapted						
DISPLAY OF THE F	REMAINING TIME	Adapted							
ERROR DIA	AGNOSIS	10 items							
POWER AL	JTO OFF	Adapted							
CHILD I	LOCK	Adapted							
AUTO RE	START	Adapted							
TIME S	SAVE		Adapted						

# 2. FEATURES & TECHNICAL EXPLANATION

# 2-1.FEATURES



### ■ Direct Drive System

The advanced Brushless DC motor directly drives the drum without belt and pulley.



### ■ Water Circulation

Spray detergent solution and water over the load over continu. Clothes are soaked more quickly and thoroughly during wash cycle. The detergent suds can be removed more easily by the water shower during rinse cycle. The water circulation system uses both water and detergent more efficiently.



### ■ Built-in Heater

Internal heater automatically heats the water to the best temperature on selected cycles.



### Child Lock

The Child lock prevents children from pressing any button to change the settings during operation.



### More economical by Intelligent Wash System

Intelligent Wash System detects the amount of load and water temperature, and then determines the optimum water level and washing time to minimize energy and water consumption.



### Low noise speed control system

By sensing the amount of load and balance, it evenly distributes load to minimize the spinning noise level.



### Safety device (Aqua lock)

Aqua lock System is designed for detecting water leak during operation to prevent water from spilling on the floor.



# ■ Using the RLM (Remote Laundry Monitor)

The RLM monitors status of your washer and/or dryer. You can plug the display unit into any power outlet in your home.

- \* The RLM Display Unit can be purchased separately for this washer.
- \* [WD(M)-\*\*\*\*(0~9)FDM]



### Steam Washing and Refresh

Steam Washing features upgraded washing performance with low energy consumption. Refresh cycle reduces wrinkles from dry clothes.



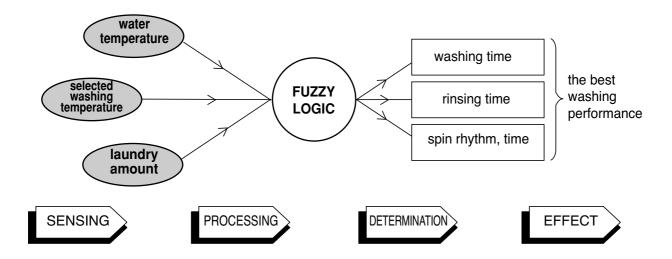


### Automatic Wash Load Detection

Automatically detects the load and optimizes the washing time.

# 2-2.DETERMINE WASHING TIME BY FUZZY LOGIC

To get the best washing performance optimal time is determined by sensing of water temperature, selected washing temperature and laundry amount.



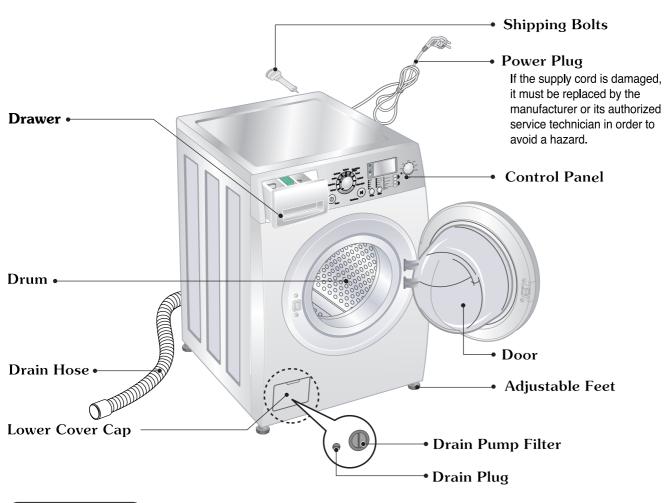
# 2-3.WATER LEVEL CONTROL

- This model adopts a pressure sensor which can sense the water level in the tub.
- Water supply is stopped when the water level to the preset level, then washing program proceeds.
- Spinning does not proceed until the water in the tub reduces to a certain level.

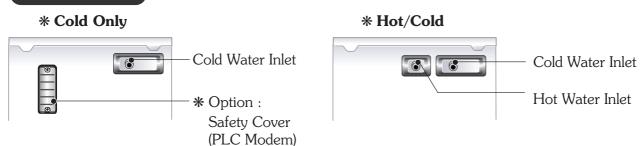
# 2-4.THE DOOR CAN NOT BE OPENED

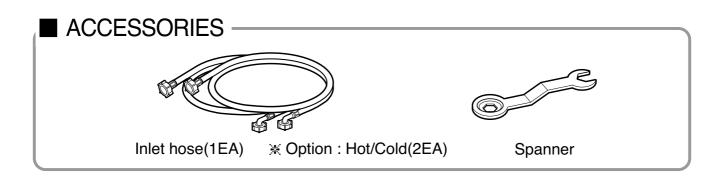
- · While program is operating.
- · While Door Lock light turns on.

# 3. PARTS IDENTIFICATION



# Back of Washer

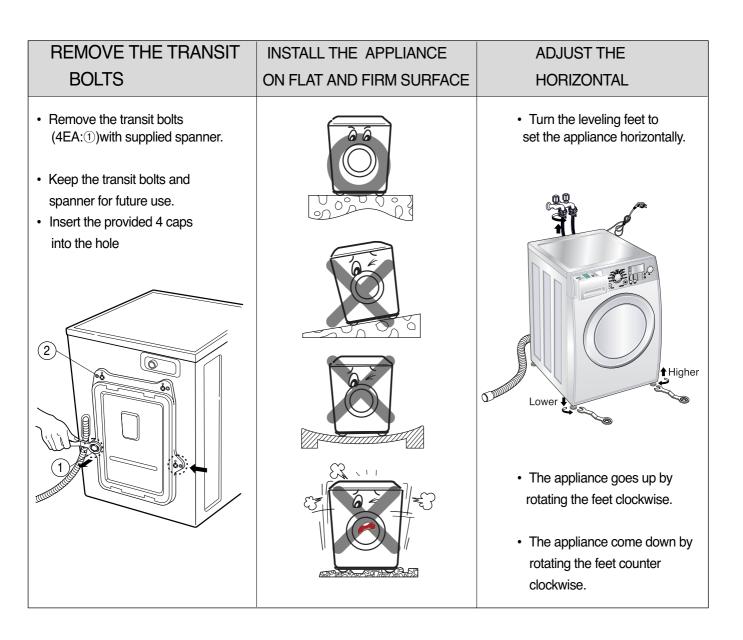




# 4. INSTALLATION

- 1 Before servicing ask the customer what the trouble is.
- 2 Check the adjustment(power supply is 220-240V~, remove the transit bolts....)
- 3 Check the troubles referring to the trouble shooting.
- 4 Decide service steps referring to disassembly instructions.
- 5 And then, service and repair.
- 6 After servicing, operate the appliance to see whether it works O·K or NOT.
- **STANDARD INSTALLATION**

The appliance should be installed as follows.

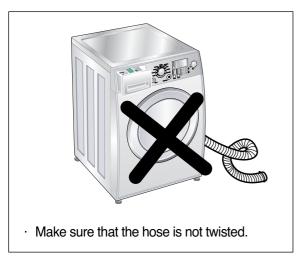


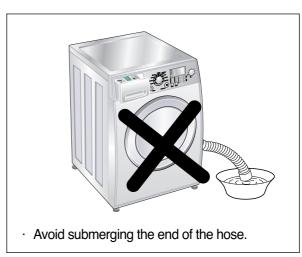
### ■ HOW TO CONNECT INLET HOSE

- Check that the rubber packing is inside of the valve connector.
- Connect the inlet hose firmly to prevent leak.



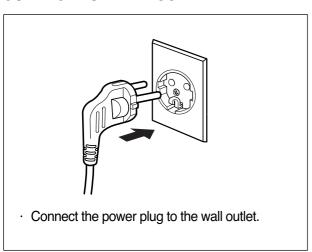
# ■ CONNECT DRAIN HOSE

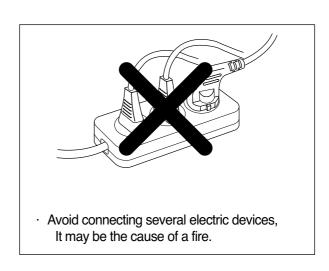




\* The drain hose should be placed under 100cm from the floor.

# **■** CONNECT POWER PLUG

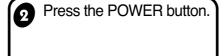




# **7 TEST OPERATION**



- Connect the power plug to the outlet.
- Connect the inlet hose.





Press the Start/Pause button.



• In case of Coloreds program.

6 Check the water heating.

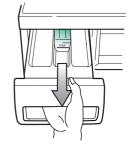


 Press the Rinse+Medic Rinse button simultaneously and the present temperature will be displayed. Check automatic reverse turn.



· Check if the drum rotates clockwise and counterclockwise.

4 Check the water supply.



· Check if water is supplied through the detergent dispenser.

- T Check drain and spin
- Turn off Wash and Rinse after pressing the Start/Pause button and start the machine again.
- $\cdot$  Check drain and spin.

8 Power off and open the door



- · Power off and then power on.
- · Check if the door can be opened after 3 minutes.

9 Water removal



 If SVC is needed during check, remove the remaining water by pulling out the hose cap.

# 5. OPERATION

# **Cycle Selector**

· Rotate the Cycle selector knob to select the cycle designed for different types of fabric and soil levels.

# **Time Delay**

· Allows the start of any cycle to be delayed for 3~19 hours.

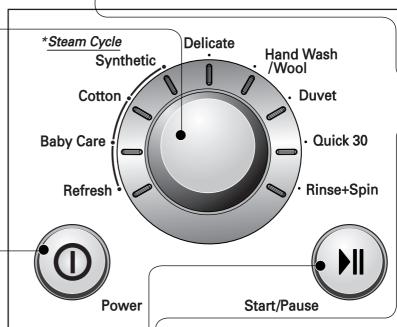
- · Display the estimated to finish.
- · In case of abnormal o displayed.

( IE, DE, UE, dE,

· See troubleshooting g

### Power

· Use this button to turn the power On/Off.



# O 60 $\bigcirc$ 40

 $\bigcirc$  30 O Cold

○ 95°C

Time

Steam

# Temp.

# Start/Pause

 Use this button to Start/ Stop the washer.

# Steam Wash

 By pressing the Steam Wash button, Steam Function is selected, light on Steam Wash button LED

# Rinse, Temp. Button

- Select a water temperature based on the type of load you are washing.
- By pressing the Rinse button, the Rinse type can be selected.

# .ED display

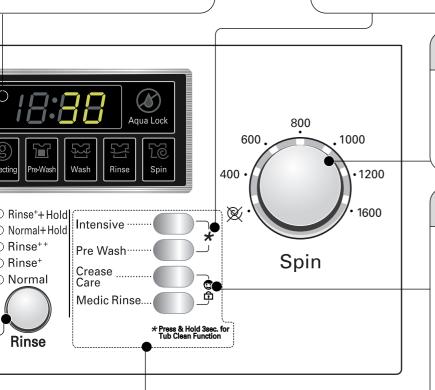
remaining time (Hour: Minute)

peration, error indications are

ŁE, FE, PE, LE, RE, PF )

# **Tub Clean**

- Tub Clean course can be set by pressing and holding Intensive and Pre Wash button simultaneously.
- Tub Clean is special cycle to clean the inside of the washer.



# Spin Selector knob

• To change the spin speed, turn the Spin knob to cycle through available options.

# **Child Lock**

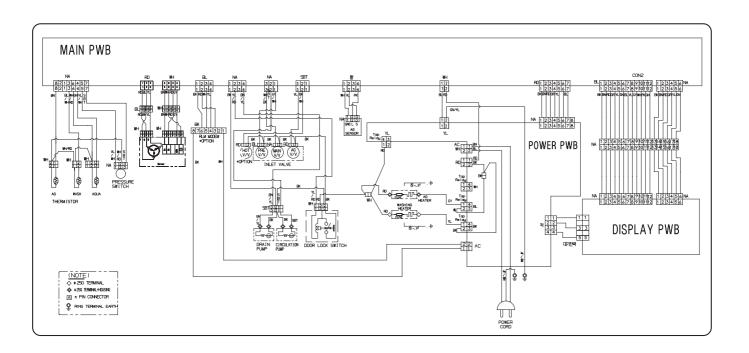
- Use this option to prevent unwanted use of the washer. Press and hold Crease Care and Medic Rinse button for 3 seconds to lock/unlock control.

# **Option Button**

- Intensive : If the laundry is heavily soiled "Intensive" option is effective.

  By selecting the Intensive option, the wash time may be extended, depending on the program selected.
- Pre Wash: Use this option for load that need pretreatment. Add 16 minutes pre wash and drain.
- Crease Care: If you want to prevent crease, select this button with spin speed.
- Medic Rinse: For high effectiveness or more purity in rinse operation you can choose Medic
  Rinse option. It can be chosen in all course with the exception of Hand Wash/Wool,
  Delicate, Quick 30, Duvet, Refresh.

# 6. WIRING DIAGRAM / PROGRAM CHART



### PRGRAM CHART \*( ): WD-1442(0~9)FD(S,M)

\* Water Supply: W·S

\* Intermittent Spin : I-S

\* Disentangle : D·T

本( ). WD=1	(-	/-	- (-	,,																										
CYCLE				W	ash											Rir	ise						_			Spin			U	
		Р	re				ain				1				2			;	3			Extr Stain(	ra & (4~6)			Эрш		Е	T O	
C S T E P	W / S	Wash	Drain		W / S	Heat	Wasl Steam	h Wash	Drain		W / S	Rinse	Drain		W / S	Rinse	Drain		W / S	Rinse	Drain	     S	W / S	Rinse	Drain	Spin	D / T	N D	0 F	**Approx Working Time (Minute)
R \ \	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	(iviii iute)
S TIME (SEC.)	60	("-)	60	180	120			("-)	60	180	120	180	60	180	120	180	60	180	120	180	60	180	120	180	60	480	180	20	20	
Cotton		8						12 42 12																						114(111)
Synthetic		8						12 42																						84
Delicate	/ /	>	<	<			X																							72
Hand Wash /Wool		8					X																							62
Duvet	/	>	<	$\leq$			X																							72
Quick 30		$\geq$	<	$\leq$			X	12																						30
Rinse+Spin			$\geq$	$\geq$	>	<	$\leq$	$\leq$	$\leq$																					26(23)
Refresh									19																					
Baby Care		8																												155
Wash										68																				
Spin								20																						

<sup>■</sup> Basic Cycle

<sup>\*</sup> Basic Cycle

\* Optional Cycle

\* Pre-Setting Time : Water Supply - 120 sec.
Drain - 60 sec.

<sup>\*</sup> Wash time is in minutes.

 $<sup>^{\</sup>star\star}$  The total working time will vary with the load size, water temperature and ambient temperature.

# 7. TROUBLE SHOOTING

# 7-1.BEFORE SVC CHECKING

- Be careful of electric shock or disconnecting the parts while trouble shooting.
- Voltage of each terminal in 220-240V~ and DC while applying an electric current.

# 7-2.QC TEST MODE.

- ① Pressing Rinse and Steam Wash button simultaneously.
- ② Press the Power ③ button, while the above condition.
- ③ Press the Start/Pause button as follows.

Number of times the Start/Pause button is pressed	Check Point	Display Status
None	Turns on all lamps and locks the door.	
1 time	Tumble clockwise.	rpm (42~50)
2 times	Low speed Spin.	rpm (55~65)
3 times	High speed Spin.	rpm (125~155)
4 times	Inlet valve for prewash turns on.	Water level frequency (25~65)
5 times	Inlet valve for main wash turns on.	Water level frequency (25~65)
6 times	Inlet valve for hot water turns on.	Water level frequency (25~65)
7 times	Inlet valve for steam turns on.	Water level frequency (25~65)
8 times	Inlet valve for bleach turns on.	Water level frequency (25~65)
9 times	Tumble counterclockwise.	rpm (42~50)
10 times	Heater turns on for 3 sec.	Water temperature
11 times	Circulation pump turns on.	Water level frequency (25~65)
12 times	Drain pump turns on.	Water level frequency (25~65)
13 times	Water level Sensor for Steam	Water level frequency of TSG(0~255)
14 times	Steam Heater turns on for 1.2 sec.	TSG temperature
15 times	Off	-

# 7-4.HOW TO KNOW THE WATER LEVEL FREQUENCY

\* Press the **Temp.** and **Spin** button simultaneously.



The digits means water level frequency (10<sup>-1</sup> kHz)

ex) 241 : Water level frequency =  $241 \times 10^{-1}$  kHz = 24.1 kHz

# 7-5.ERROR DISPLAY.

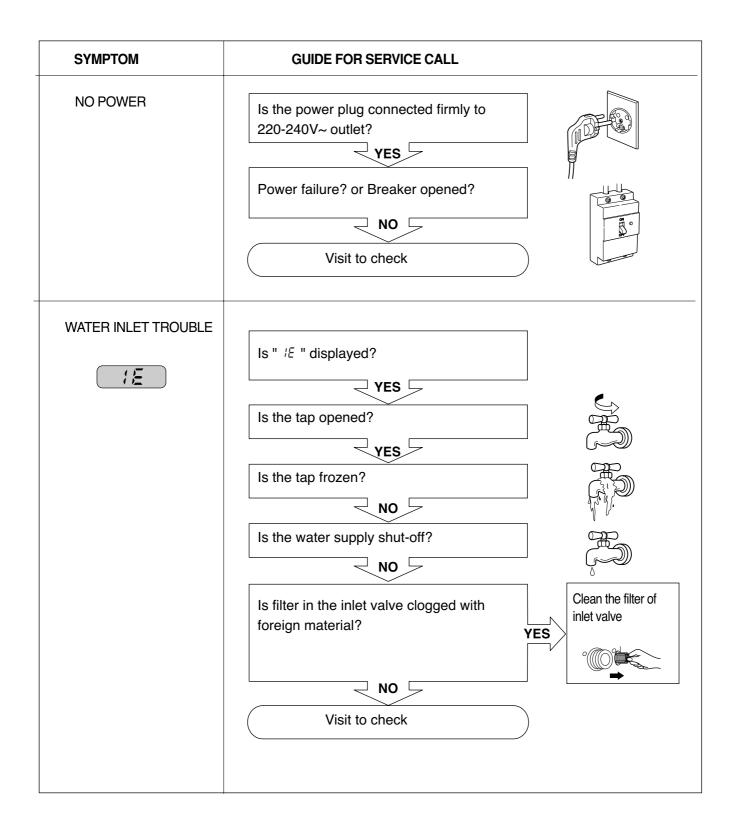
- If you press the Start/Pause button in error condition, any error except 'PE' will disappear and the machine will change into pause status.
- In case of  $\lceil PE \rceil$ ,  $\lceil EE \rceil$ , if the error is not resolved within 20 sec., and in case of other errors, if the error is not resolved within 4 min., power will be turned off automatically and the error only will be blinked. But in case of  $\lceil EE \rceil$ , power will not be turned off.

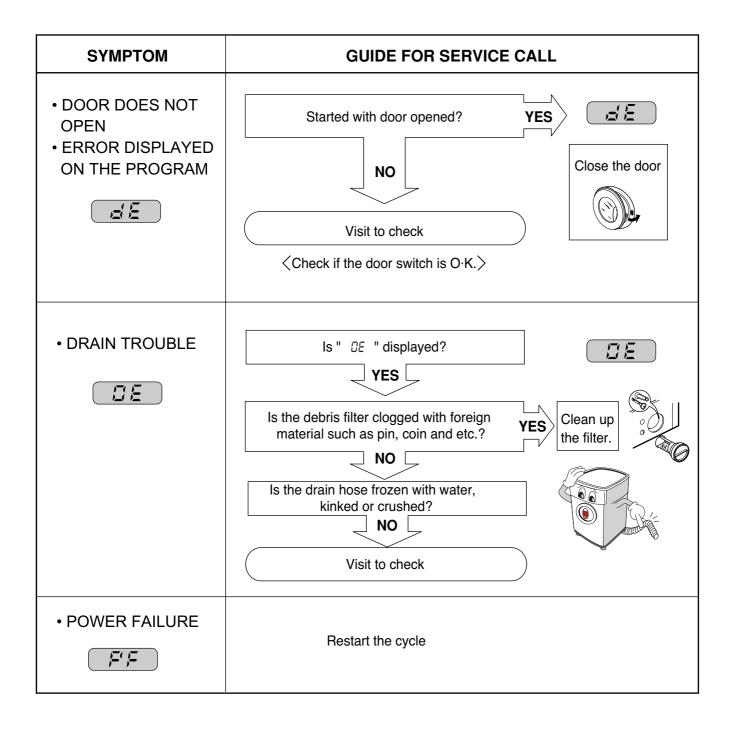
	ERROR	SYMPTOM	CAUSE
1	WATER INLET ERROR		<ul> <li>Not reached to the water level(246)within 8 minutes after water supplied or not reached to the preset water level within 25 minutes.</li> </ul>
2	DRAIN ERROR	<u> </u>	Not fully drained within 10 minutes.
3	OVERFLOW ERROR	FE	<ul> <li>Water is over flowing(over 8 level).</li> <li>         » If "FE" is displayed, drain pump operates to drain water automatically.     </li> </ul>
4	SENSOR PRESSURE S/W ERROR	FE	The sensor pressure switch is out of order.
5	DOOR OPEN ERROR	E	<ul> <li>In case of operating the reservation function or the other function with door opened. Close the door, then the error display is resolved.</li> <li>The door switch is out of order.</li> </ul>
6	IMBALANCE ERROR	LE	The appliance is tilted. Laundry is gatherd to one side.
7	HEATING ERROR	<u> </u>	The THERMISTOR is out of order.

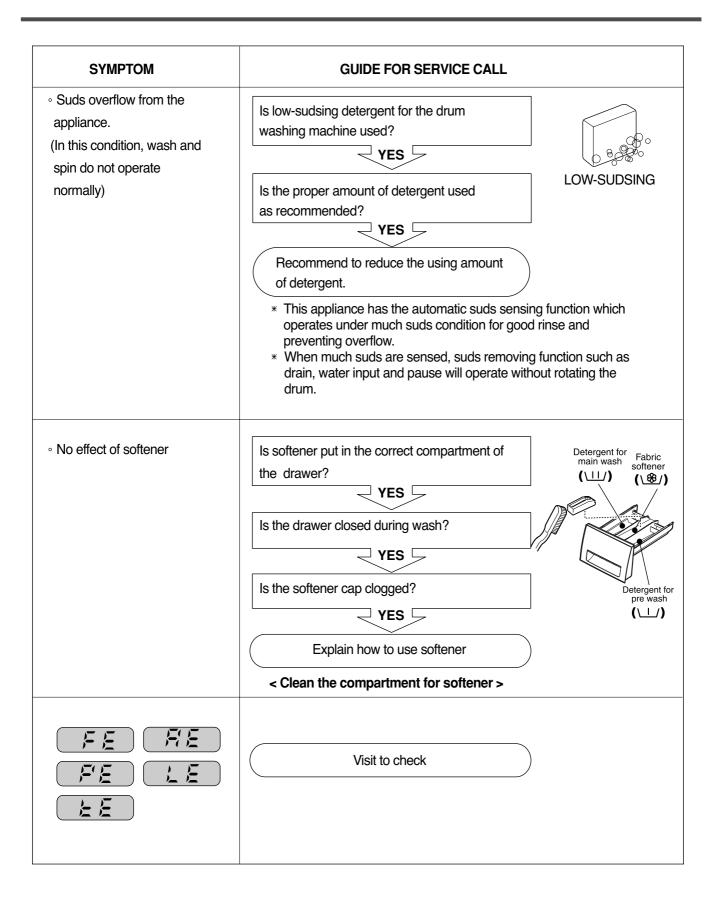
	ERROR	SYMPTOM	CAUSE
8	LOCKED MOTOR ERROR	LE	<ul> <li>The connector in the LEAD WIRE ASSEMBLY is not connected to the connector of STATOR ASSEMBLY</li> <li>Reconnect or repair the connector</li> <li>The hall sensor is out of order/defective.</li> <li>Replace the STATOR ASSEMBLY</li> </ul>
9		RE	• Water leaks
10	POWER FAILURE	FF	The washer ecperienced a power failure

# 8. ERROR DIAGNOSIS AND CHECK LIST

# 8-1.DIAGNOSIS AND ANSWER FOR ABNORMAL OPERATION



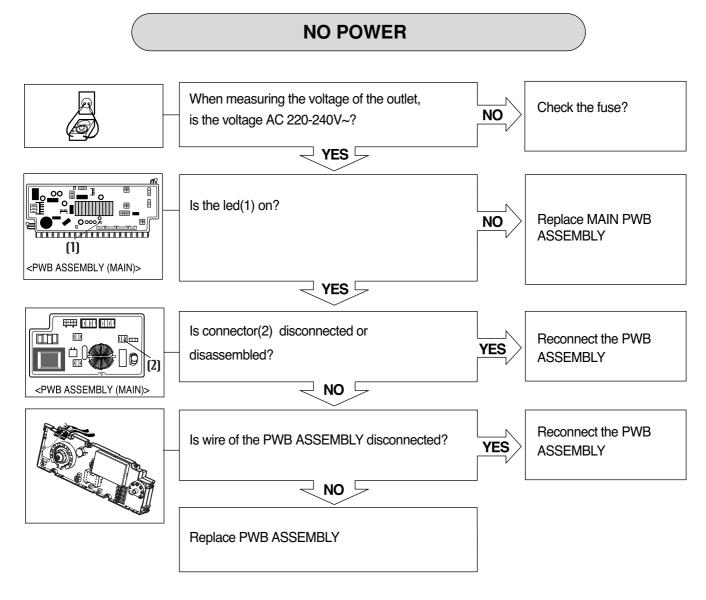


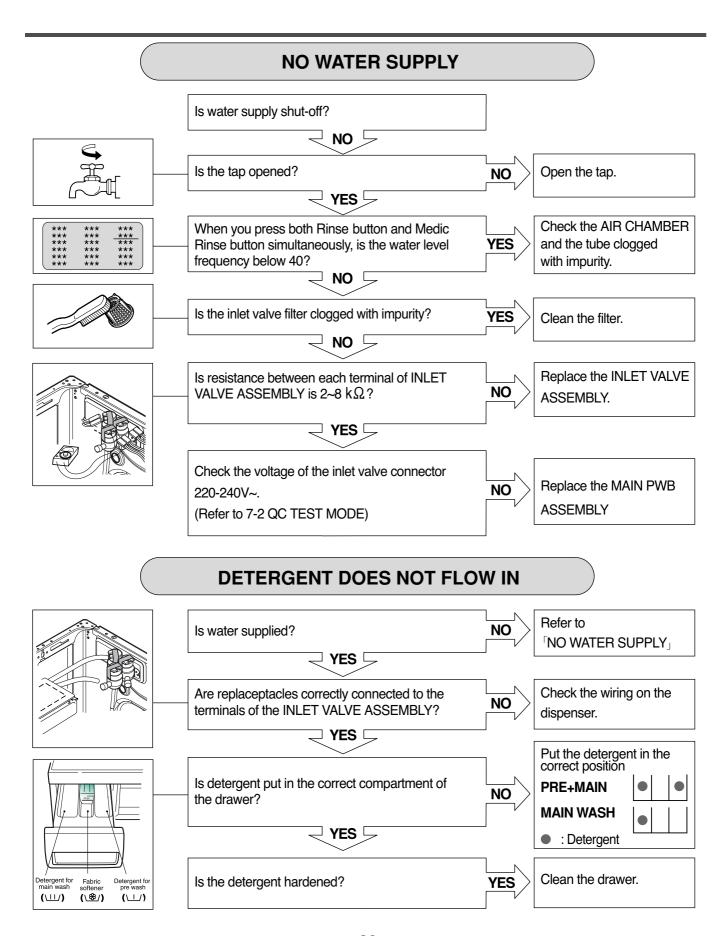


# 8-2. FAULT DIAGNOSIS AND TROUBLE SHOOTING

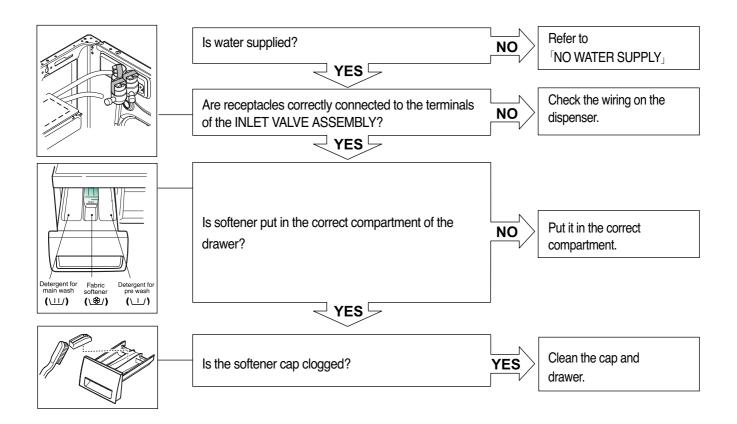
# CAUTION

- 1. Be careful of electric shock or disconnecting the parts while trouble shooting.
- 2. First of all, check the connection of each part terminal with wiring diagram.
- 3. If you replace the MAIN PWB ASSEMBLY, Put in the connectors correctly.

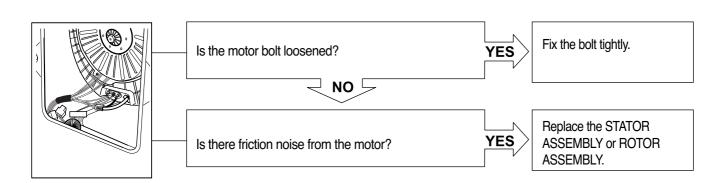




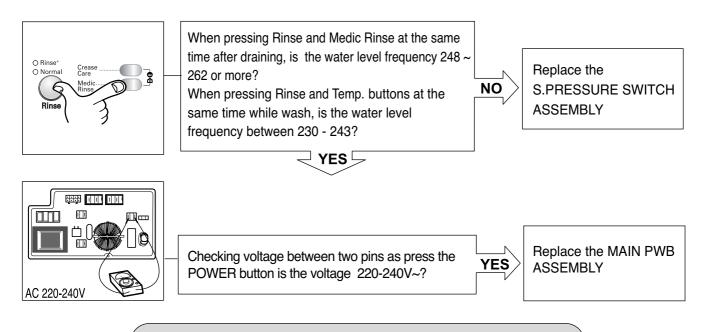
# SOFTENER DOES NOT FLOW IN



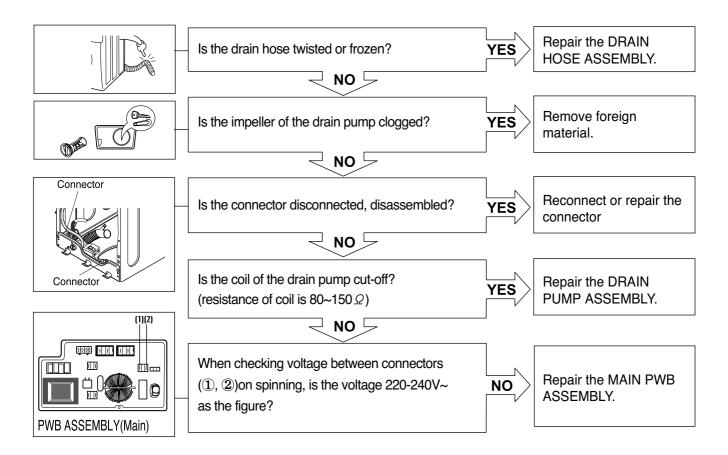
# **ABNORMAL SOUND**



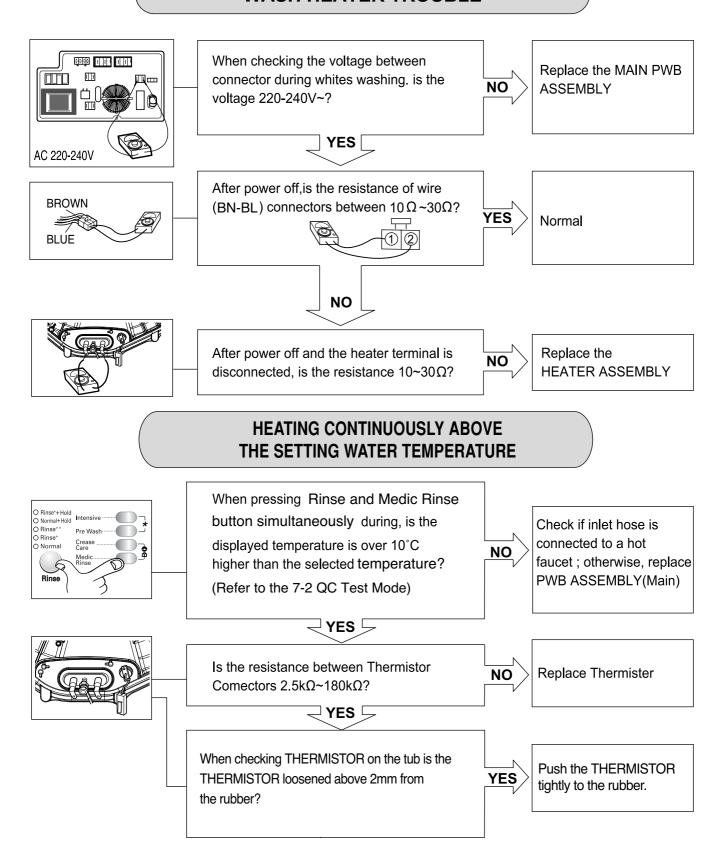
# **HEATING WITHOUT WATER**



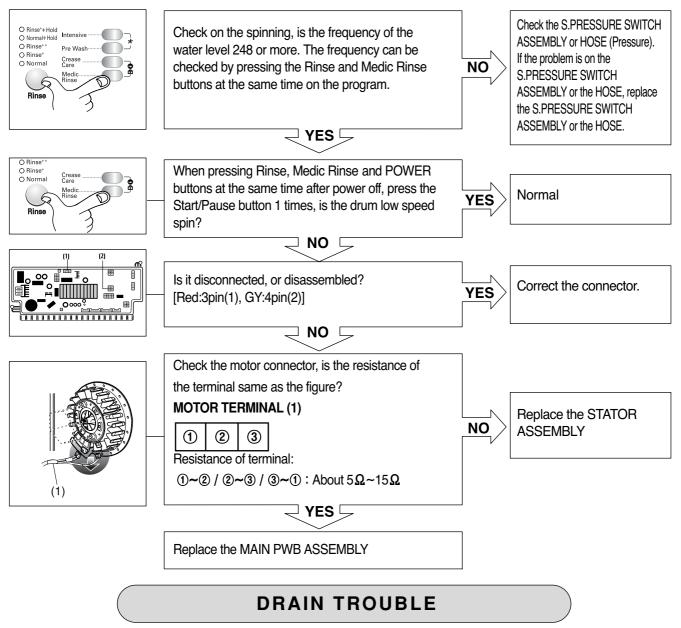
# DRAIN MALFUNCTIONING

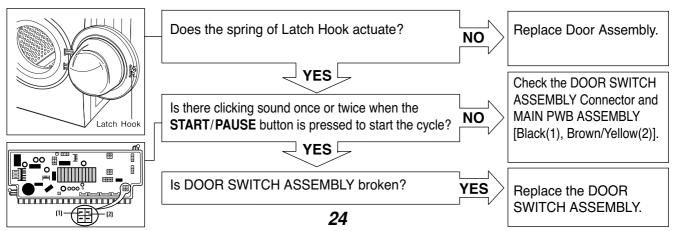


# **WASH HEATER TROUBLE**



# **SPIN TROUBLE**

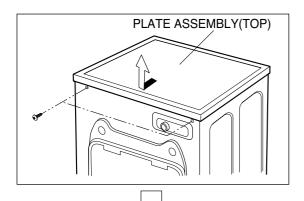




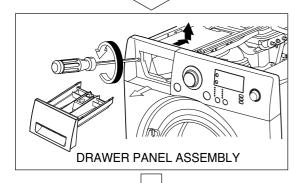
# 9. DISASSEMBLY INSTRUCTIONS

\* Disassemble and repair the parts after pulling out power cord from the outlet.

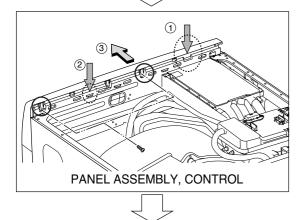
# **CONTROL PANEL**



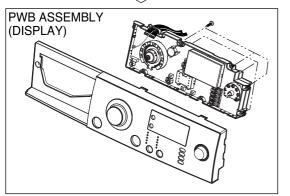
- ① Unscrew the screws on the top plate.
- ② The plate assembly(Top) is pulled back and then upward to arrow direction.
- ③ The cover(Inner) is disassembled.



- ① Pull out the drawer and unscrew 2 screws.
- ② Lift the side the Control Panel Assembly and pull it out

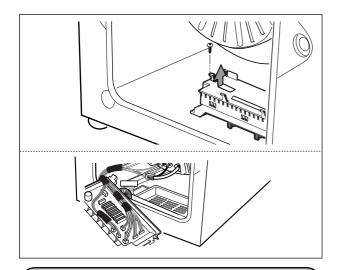


- ① Two screws is unscrewed.
- ② Push out PANEL ASSEMBLY,CONTROL after Push the hook(①, ②) below.



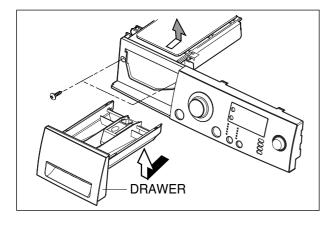
- ① The PWB assembly(Display) is disconnected.
- ② When 7 screws are unscrewed on the PWB insulator and the PWB assembly(Display) is disassembled from the PWB insulator.

# **PWB ASSEMBLY(MAIN)**

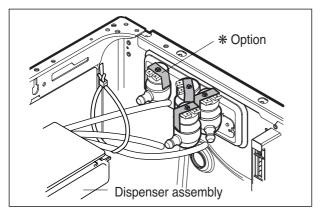


- ① The back cover is removed.
- ② One screw is unscrewed.
- ③ Pull the PWB assembly(Main) to arrow direction
- ① Two screws is unscrewed.
- ⑤ The cover of PWB assembly(Main) is removed.
- ⑥ Disconnect connector from the wiring.

# **DISPENSER ASSEMBLY**

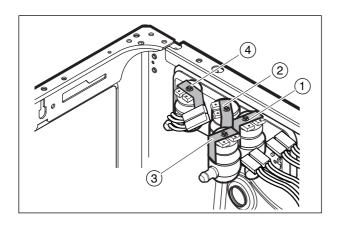


- ① The plate assembly(Top) are disassembled.
- 2 Pull the drawer to arrow direction.
- ③ Two screws are unscrewed.



- ① The hose clamps and the hose are disassembled.
- ② The ventilation bellows are disassembled on the tub.

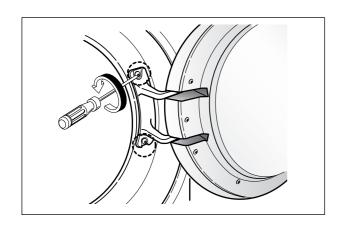
### **INLET VALVE**



- ① Disconnect the wiring connector.
- ② Remove the valve by two screws of the valve holder.
- \* When reconnecting the connector

VALVE ① (STEAM)	VIOLET/BLACK-BLACK
VALVE ② (PRE-WASH)	WHITE/BLACK-BLACK
VALVE ③ (NORMAL-WASH)	GRAY/BLACK
VALVE 4 (HOT)	BLACK/WHITE

# **DOOR**

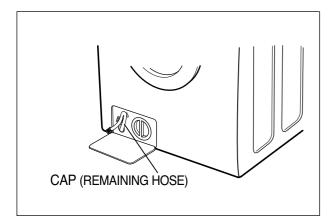


- ① Open the door completely.
- ② Remove the two screws from the hinge.
- When removing the Door Assembly, it is necessary to hold the Bracket that is inner of the Cabinet Cover.

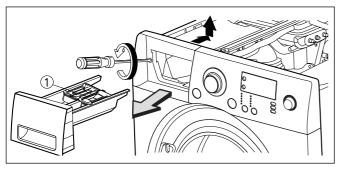
# Removing method of remained water



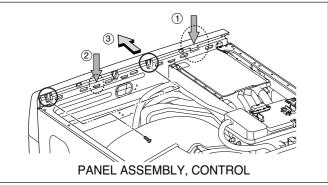
First, prepare a bucket to put in the remained water.



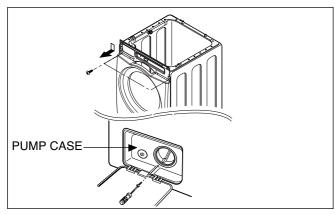
# **CABINET COVER**



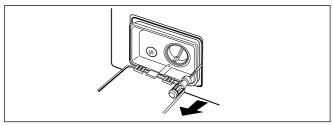
① Unscrew the 2 screws from the lower of the DECO PANEL.



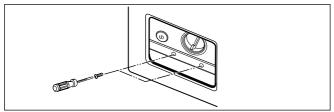
- ① Two screws is unscrewed.
- ② Push out PANEL ASSEMBLY, CONTROL after Push the hook (①, ②) below.



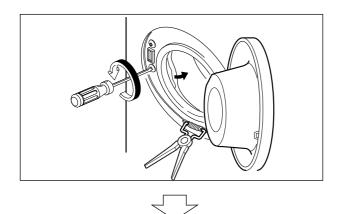
- ① Unscrew the 2 screws from upper of the canbinet cover
- ② Unscrew the screw from the pump case.



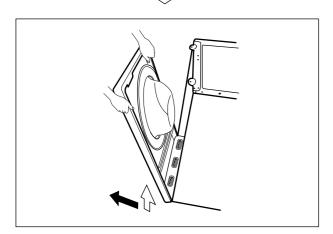
① Put a flat ( – ) screwdriver or putty knife into the both sides of the pump case, and pull it out.



① Unscrew the screw from the lower side of the cabinet cover.

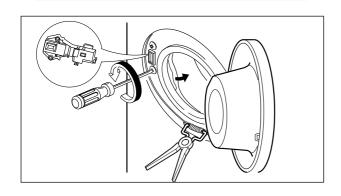


- ① The cabinet cover clamp is removed by special jig for service and the gasket is released.
- 2 Two screws are unscrewed.



- ① Lift and separate the cabinet cover.
  - **\*\* NOTE**: When assembling the CABINET COVER, connect the Door S/W connector.

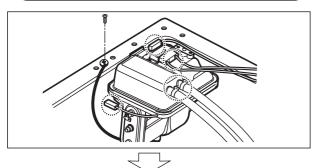
# **SWITCH ASSY, DOOR LOCK**



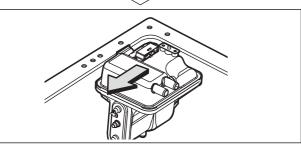
- ① The cabinet cover clamp is removed and the gasket is released.
- ② Two screws are unscrewed.
- ③ The Door Lock S/W is disconnected form the wiring connector and the strap.

# TSG (TURBO STEAM GENERATOR)

# [WD-\*\*\*\*FDS]

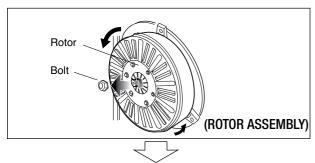


① Remove the housing coupled the TSG (Connector, Hoses, Earth Screw)

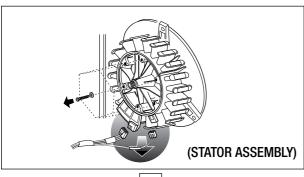


② Taking ou the screw of the TSG.

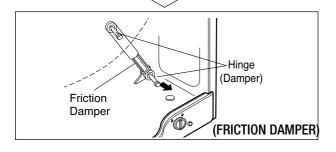
# ROTOR ASSEMBLY, STATOR ASSEMBLY, FRICTION DAMPER



- (1) Remove the back cover.
- ② After loosening the bolt, Rotor, pull out the rotor.

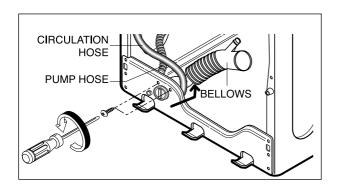


- 1) Remove the 6 bolt from the stator.
- ② Disconnect the 2 connectors.



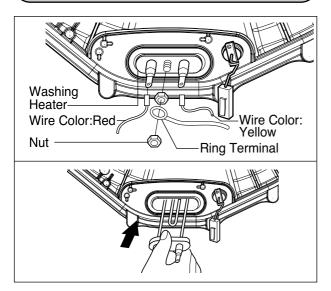
- ① Remove the hinges (Damper) at the Tub.
- ② The Hinge(Damper) at the base is pulled off pressing on the snaps at the sharp end.
- ③ The hinge at the base is pulled off.(To arrow direction)

# **PUMP**



- ① Remove pump outlet hose.
- ② Remove tub pump bellows.
- ③ Remove cap(Remaining Hose).
- 4 Disconnect the wiring.
- ⑤ Three screws are unscrewed from the cabinet.
- ⑥ Remove the pump to arrow direction.

# **HEATER**

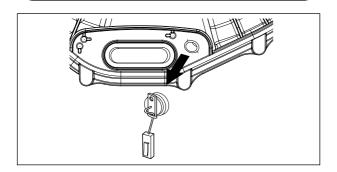


- 1 Loosen the nut.
- ② Remove washing heater by pulling out.

# **CAUTION**

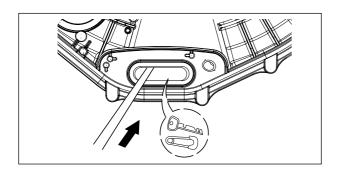
When assembling the washing heater, insert the heater to heater clip on the bottom of tub and check the position of wire color.

### **THERMISTOR**



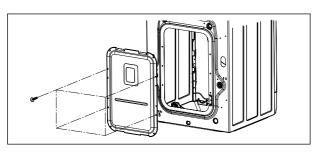
- ① Pull it out by holding the thermistor bracket.
- \* If holding the wire and pulling out it, it may be broken.

# WHEN FOREIGN OBJECT STUCK BETWEEN DRUM AND TUB

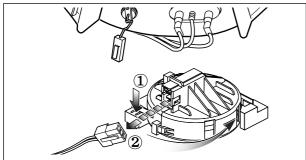


- ① Remove washing heater.
- ② Remove the foreign object(wire,coin,etc) by inserting long bar in the hole.

# **SWITCH ASSEMBLY, SAFETY**



① Unscrew 4 screws from the back cover.

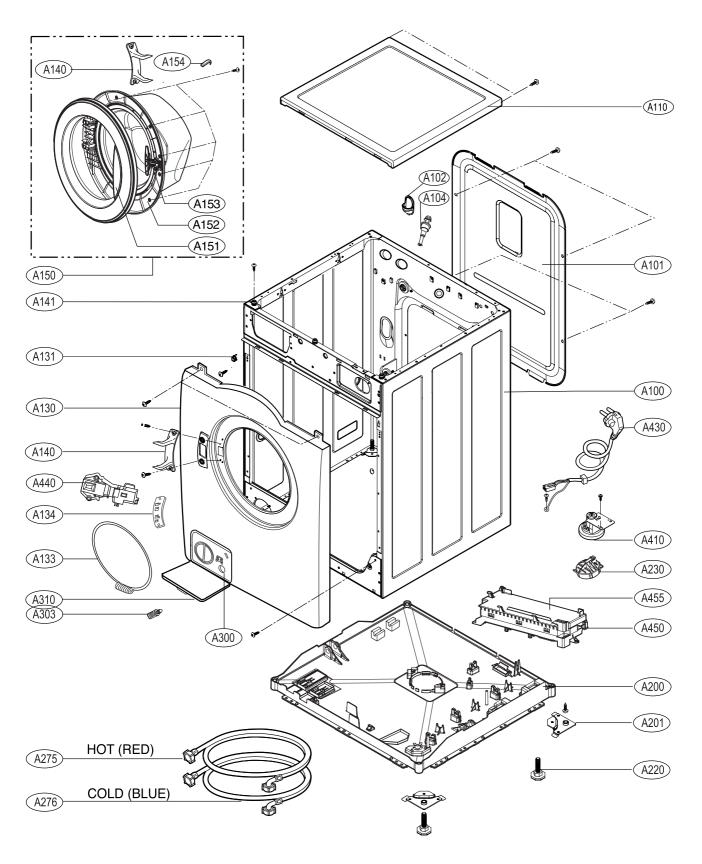


② Disconnect the wiring connector.

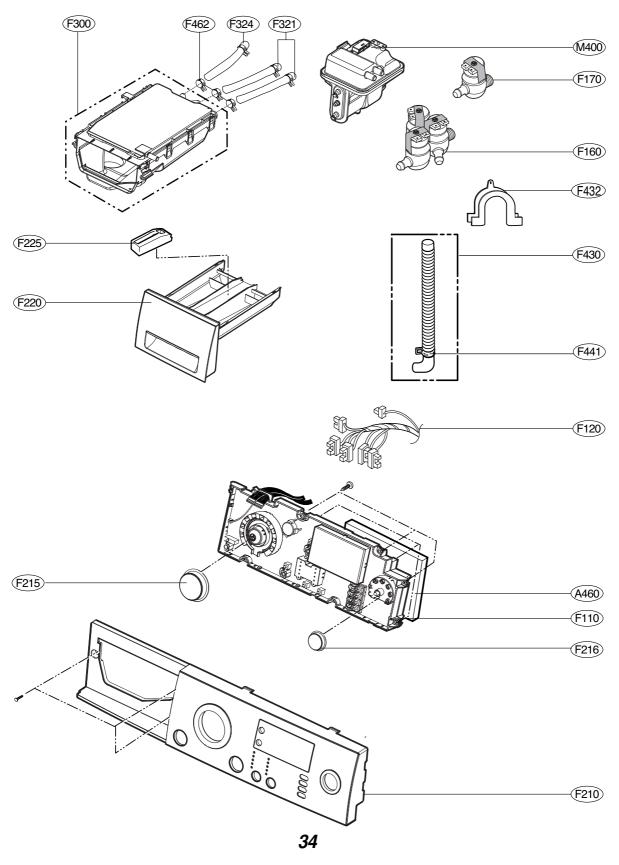
First, Press hook and turn the safety switch assembly switch assembly safety.

# 10. EXPLODED VIEW AND PART LIST

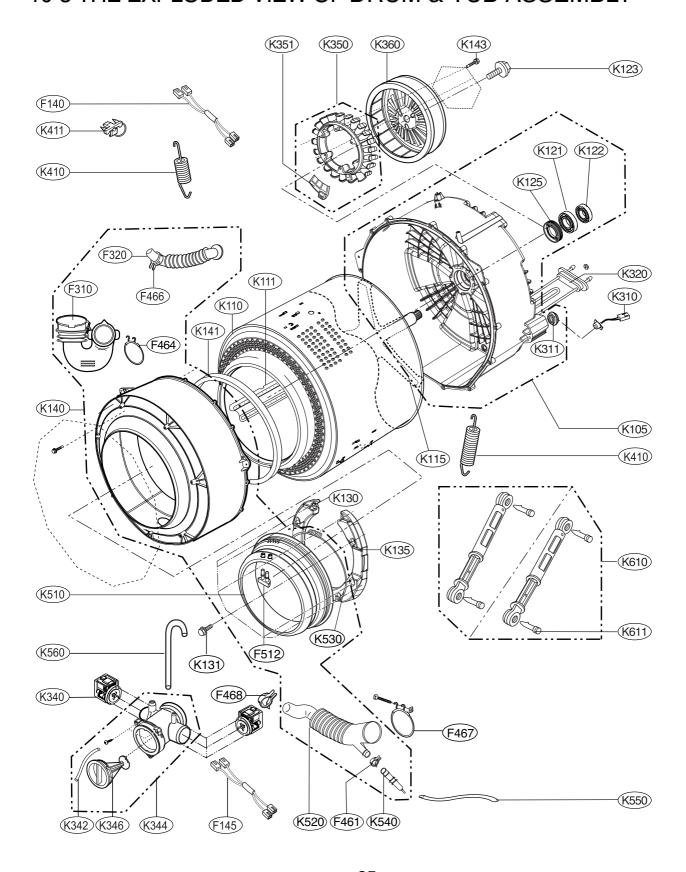
# 10-1.THE PART LIST OF CABINET ASSEMBLY



# 10-2 THE EXPLODED VIEW OF CONTROL PANEL & DISPENSER ASSEMBLY



# 10-3 THE EXPLODED VIEW OF DRUM & TUB ASSEMBLY





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